

# PSJ3

# Exhibit 580



January 6, 2011

**E-Mail and Express Mail**

Paul Farley, Vice President  
National Accounts  
Cardinal Health  
7000 Cardinal Place  
Dublin, Ohio 43017

**RE: Cardinal Concerns About CVS # 0174, 1136, 2732, 2848 and 3639**

Dear Paul:

CVS Caremark appreciates you meeting with us on December 2, 2010, and sharing your concerns about controlled substance purchases by several CVS pharmacies.

Since our meeting, CVS has undertaken actions to address your concerns about those specific pharmacies and to address suspicious ordering and dispensing generally. CVS has distributed guidelines that reinforce the company's position that pharmacists use their professional judgment when determining whether to fill prescriptions. The guidelines identify inappropriate prescription-seeking behavior and advise pharmacists how to minimize risk of dispensing for other than legitimate prescriptions.


CVS representatives also met with Drug Enforcement Administration and Florida Department of Health investigators regarding dispensing issues in Florida.

Teams of CVS Pharmacy Supervisors and Regional Loss Prevention Managers visited the following Florida pharmacies: CVS # 0174 (Daytona Beach), CVS # 1136 (Homestead), CVS # 2732 (Hollywood), CVS # 2848 (Pompano Beach) and CVS # 3639 (Bushnell). The teams interviewed pharmacy staff, reviewed controlled substance ordering, receiving and dispensing procedures, controlled substance records and reports, and security. The teams also audited certain drugs.

The teams found no evidence of controlled substance diversion or significant losses. CVS is confident that pharmacists and their staffs at these pharmacies understand how to minimize the risk of dispensing controlled substances, particularly opioids for pain management, for non-legitimate purposes.

CVS is comfortable with Cardinal continuing to ship controlled substances to these pharmacies and look forward to continuing to work with you to address matters of mutual concern. Please let me know if you still have concerns about these pharmacies or if you have concerns about others.

Sincerely,

A handwritten signature in black ink, appearing to read "B. E. Whalen", with a long horizontal flourish extending to the right.

Brian E. Whalen  
Director, Pharmacy Merchandising

cc: Michael A. Mone – Cardinal Health  
Karen O. Gibbs – CVS Caremark  
Larry K. Houck – CVS Caremark



# Anti-Diversion Early Dialogue Profile

**REVIEWED**

By Christopher J. Forst at 9:14 am, Oct 27, 2010

EAST

BF7368308 HOLIDAY CVS, L.L.C.

## DEA LICENSE INFORMATION

DEA Number:	BF7368308
Business Activity Code:	A 3 CHAIN PHARMACY
DEA Schedules:	22N 33N 4 5
License Expiration Date:	20101231

## CUSTOMER INFORMATION

HOLIDAY CVS, L.L.C.	DBA: CVS/PHARMACY # 02848
2036 E. ATLANTIC BLVD.	
POMPANO BEACH	FL 33060 9547816785 9547816785
Dominant Accounting Class:	CHAIN PHARMACY CVS
First Cardinal Account Created:	1/1/2001
Visited by QRA / # of Visits / Most Recent Visit:	

## PURCHASE PROFILE

The below metrics are aggregated based on the previous 12 months sales figures

# of Drug Families Purchased:	45	Hydrocodone	4,585
Total Rx Sales (\$):	\$1,323,896.94	Oxycodone	535,910
Control Substance (CS) Sales (\$):	\$439,920.17	Alprazolam	3,380
Rx Dosage Units Sold	1,072,389	Phentermine	600
CS Dosage Units Sold:	633,018	Carisoprodol	590
% CS Purchases	59.03%	Tramadol	1960
% AHOP CS Purchases	86.01%		
# of SOM Events (Family)	3		
Recent SOM Event (Family)	9/30/2010		

## EARLY DIALOGUE INFORMATION

Drug Family:	9143	OXYCODONE HYDROCHLORIDE
Allocated Accrual:	47,700	Reviewed, no change.
Threshold Limit:	53,500	
% of Limit:	89	
Previous Month Max:		
% Variance (Max):		

## HISTORICAL PURCHASE DATA

Oct 09	39,740	Apr 10	36,110
Nov 09	47,200	May 10	46,050
Dec 09	55,300	Jun 10	50,510
Jan 10	35,500	Jul 10	54,620
Feb 10	31,500	Aug 10	43,520
Mar 10	33,460	Sep 10	62,400

## DISTRACK INFORMATION

K02	LK
11	BF7368308 9143

## REGIONAL DEMOGRAPHICS

Region:	South	South Atlantic
County / Population:	BROWARD	1,623,018
Population of Zip	Income / Household	Median Age
33,389	\$34,060.00	36.10

## REVIEW CHECKLIST

- Customer Profile
- Held Order
- AR Limit
- Shipped Report
- Ordered Report
- Release/Cancel Report
- Validate Order Limits
- Customer Inquiry
- SCI Repository Review
- Contact Customer

## QRA DECISION

- Increase SOM Limits
- Decrease SOM Limits
- QRA Site Visit
- Sales Site Visit



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10/27/2010 8:46:52 AM

CONFIDENTIAL

CAH\_MDL2804\_02364442

**Rausch, Nicholas**

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**From:** Saul, Amy  
**Sent:** Monday, January 19, 2009 2:00 PM  
**To:** Rausch, Nicholas; Dunham, Jennifer  
**Cc:** Rymiszewski, Phil; Farley, Paul; Mone, Michael  
**Subject:** RE: CVS Store for Review

Nick,

I just spoke to the pharmacist who submits C2 orders. He states there was a new pain clinic that opened a few blocks away. He is not sure when it opened. It is called Atlantic Medical Solutions (?) and he believes it is in the 900 block of North Federal Highway.

**Amy Saul**

Cardinal Health  
Dublin, OH  
National Accounts Retail  
Phone 614-757-6554  
Fax 614-553-5544

---

**From:** Rausch, Nicholas  
**Sent:** Monday, January 19, 2009 9:44 AM  
**To:** Dunham, Jennifer  
**Cc:** Rymiszewski, Phil; Farley, Paul; Mone, Michael; Saul, Amy  
**Subject:** RE: CVS Store for Review

Jennifer,

One additional item to note is that the store's purchases of Oxycodone products changed in June of 2008. Could you please find out what happened?

Thanks!

Nick

---

**From:** Rausch, Nicholas  
**Sent:** Monday, January 19, 2009 9:29 AM  
**To:** Dunham, Jennifer  
**Cc:** Rymiszewski, Phil; Farley, Paul; Mone, Michael; Saul, Amy  
**Subject:** CVS Store for Review

Jennifer,

Our DC personnel identified an order placed by a CVS store for Oxycodone products that warranted additional review. Specifically, CVS 02848 (DEA BF7368308) located in Pompano Beach, FL ordered 60 bottles of 100 count OXYCODONE HCL (NDC 00406853001). Although the quantity ordered did not create a threshold limit, the number of bottles ordered of this specific product varies from the store's normal purchase pattern.

We have reviewed this order here at Corporate and have determined that the store's purchases of Oxycodone products warrant additional review. Could you please reach out to CVS and ask that they review the Oxycodone purchases made by this store and let us know if: 1) the order was made in error; and/or 2) if their have been substantial utilization changes at the store?

1/20/2009

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CAH\_MDL2804\_02364443

Thanks!

Nicholas Rausch  
Manager, Regulatory Management  
Cardinal Health  
7000 Cardinal Place  
Dublin, Ohio 43017  
614-757-3148 tel  
614-652-8781 fax

1/20/2009

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CAH\_MDL2804\_02364444

**Rausch, Nicholas**

---

**From:** Saul, Amy  
**Sent:** Monday, January 19, 2009 2:00 PM  
**To:** Rausch, Nicholas; Dunham, Jennifer  
**Cc:** Rymiszewski, Phil; Farley, Paul; Mone, Michael  
**Subject:** RE: CVS Store for Review

Nick,

I just spoke to the pharmacist who submits C2 orders. He states there was a new pain clinic that opened a few blocks away. He is not sure when it opened. It is called Atlantic Medical Solutions (?) and he believes it is in the 900 block of North Federal Highway.

**Amy Saul**

Cardinal Health  
Dublin, OH  
National Accounts Retail  
Phone 614-757-6554  
Fax 614-553-5544

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**Cc:** Rymiszewski, Phil; Farley, Paul; Mone, Michael; Saul, Amy  
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One additional item to note is that the store's purchases of Oxycodone products changed in June of 2008. Could you please find out what happened?

Thanks!

Nick

---

**From:** Rausch, Nicholas  
**Sent:** Monday, January 19, 2009 9:29 AM  
**To:** Dunham, Jennifer  
**Cc:** Rymiszewski, Phil; Farley, Paul; Mone, Michael; Saul, Amy  
**Subject:** CVS Store for Review

Jennifer,

Our DC personnel identified an order placed by a CVS store for Oxycodone products that warranted additional review. Specifically, CVS 02848 (DEA BF7368308) located in Pompano Beach, FL ordered 60 bottles of 100 count OXYCODONE HCL (NDC 00406853001). Although the quantity ordered did not create a threshold limit, the number of bottles ordered of this specific product varies from the store's normal purchase pattern.

We have reviewed this order here at Corporate and have determined that the store's purchases of Oxycodone products warrant additional review. Could you please reach out to CVS and ask that they review the Oxycodone purchases made by this store and let us know if: 1) the order was made in error; and/or 2) if their have been substantial utilization changes at the store?

1/19/2009

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CAH\_MDL2804\_02364445

Thanks!

Nicholas Rausch  
Manager, Regulatory Management  
Cardinal Health  
7000 Cardinal Place  
Dublin, Ohio 43017  
614-757-3148 tel  
614-652-8781 fax

1/19/2009

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CAH\_MDL2804\_02364446



**Rausch, Nicholas**

---

**From:** GMB-QRA-Anti-Diversion  
**Sent:** Friday, January 16, 2009 11:29 AM  
**To:** Mone, Michael; Forst, Christopher; Rausch, Nicholas  
**Subject:** FW: Order of Interest BF7368308  
**Importance:** High

---

**From:** Kurtz, Bob  
**Sent:** Thursday, January 15, 2009 5:49 PM  
**To:** Butler, Joyce; Simmons, Pam; GMB-QRA-Anti-Diversion  
**Subject:** Order of Interest BF7368308  
**Importance:** High

Customer # 024829 ordered a quantity of 60 of item # 3591377. This would have exceeded their previous months total by 18 bottles of 100.

Considering it is only the 15<sup>th</sup> of the month, I reduced the quantity of the ordered item by 24.

*Bob Kurtz*

Operations Supervisor  
Lakeland Division-HSCS  
863-686-3784 x7404

1/12/2010

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CAH\_MDL2804\_02364447

# Anti-Diversion Early Dialogue Profile

**REVIEWED**

By Christopher J. Forst at 11:16 am, May 27, 2010

EAST

BF7368308 HOLIDAY CVS, L.L.C.

**DEA LICENSE INFORMATION**

DEA Number:	BF7368308		
Business Activity Code:	A	3	CHAIN PHARMACY
DEA Schedules:	22N 33N 4 5		
License Expiration Date:	20101231		

**CUSTOMER INFORMATION**

HOLIDAY CVS, L.L.C.		DBA: CVS/PHARMACY # 02848	
2036 E. ATLANTIC BLVD.			
POMPANO BEACH	FL	33060	9547816785
Dominant Accounting Class:		CHAIN PHARMACY	CVS
First Cardinal Account Created:		12/7/2007	
Visited by QRA / # of Visits / Most Recent Visit:			

**PURCHASE PROFILE**

The below metrics are aggregated based on the previous 12 months sales figures

# of Drug Families Purchased:	51	Hydrocodone	5,280
Total Rx Sales (\$):	\$1,239,079.44	Oxycodone	496,490
Control Substance (CS) Sales (\$):	\$440,168.79	Alprazolam	4,100
Rx Dosage Units Sold	985,594	Phentermine	700
CS Dosage Units Sold:	585,107	Carisoprodol	600
% CS Purchases	59.00%	Tramadol	1720
% AHOP CS Purchases	51.00%		
# of SOM Events (Family)	1		
Recent SOM Event (Family)	8/27/2009		

**EARLY DIALOGUE INFORMATION**

Drug Family:	9143	OXYCODONE HYDROCHLORIDE
Allocated Accrual:	46,050	Reviewed, no change.
Threshold Limit:	53,500	
% of Limit:	86	
Previous Month Max:		
% Variance (Max):		

**HISTORICAL PURCHASE DATA**

May 09	31,500	Nov 09	47,200
Jun 09	40,400	Dec 09	55,300
Jul 09	43,100	Jan 10	35,500
Aug 09	54,200	Feb 10	31,500
Sep 09	48,480	Mar 10	33,460
Oct 09	39,740	Apr 10	36,110

**DISTRACK INFORMATION**

K02	LK	
11	BF7368308	9143

**REGIONAL DEMOGRAPHICS**

Region:	South	South Atlantic
County / Population:	BROWARD	1,623,018
Population of Zip	Income / Household	Median Age
33,389	\$34,060.00	36.10

**REVIEW CHECKLIST**

- Customer Profile
- Held Order
- AR Limit
- Shipped Report
- Ordered Report
- Release/Cancel Report
- Validate Order Limits
- Customer Inquiry
- SCI Repository Review
- Contact Customer

**QRA DECISION**

- Increase SOM Limits
- Decrease SOM Limits
- QRA Site Visit
- Sales Site Visit



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5/26/2010 9:51:02 AM

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CAH\_MDL2804\_02364448

# Anti-Diversion Customer Profile

BF7368308 HOLIDAY CVS, L.L.C.

**REVIEWED**

By Christopher J. Forst at 9:58 am, Aug 28, 2009

## DEA LICENSE INFORMATION

DEA Number:	BF7368308		
Business Activity Code:	A	3	CHAIN PHARMACY
DEA Schedules:	22N 33N 4 5		
License Expiration Date:	20101231		

## CUSTOMER INFORMATION

HOLIDAY CVS, L.L.C. DBA: CVS/PHARMACY # 02848  
2036 E. ATLANTIC BLVD.  
POMPANO BEACH FL 33060

Dominant Accounting Class: CHAIN PHARMACY CVS  
First Cardinal Account Created: 12/7/2007  
Visited by QRA / # of Visits / Most Recent Visit:

## PURCHASE PROFILE

The below metrics are aggregated based on the previous 12 months sales figures

# of Drug Families Purchased:	44	Hydrocodone	5,955
Total Rx Sales (\$):	\$1,229,347.96	Oxycodone	403,620
Control Substance (CS) Sales (\$):	\$429,585.79	Alprazolam	3,920
Rx Dosage Units Sold	923,514	Phentermine	500
CS Dosage Units Sold:	493,359	Carisoprodol	200
% CS Purchases	53.42%	Tramadol	1150
% AHOP CS Purchases	44.83%		
Total # of SOM Events:	1		
Most Recent SOM:			

## SOM EVENT SPECIFIC INFORMATION

Drug Family:	9143	OXYCODONE HYDROCHLORIDE
# of Events:	1	Not unreasonable, no threshold change.
Overage date:	8/27/2009	
Total Accrual:	54,200	
Monthly Limit:	53,500	
Order#:	7497083	
Item#:	2409266	

## HISTORICAL PURCHASE DATA

Aug 08	35,250	Feb 09	36,500
Sep 08	23,640	Mar 09	16,990
Oct 08	25,950	Apr 09	41,900
Nov 08	29,730	May 09	31,500
Dec 08	39,860	Jun 09	40,400
Jan 09	38,800	Jul 09	43,100

## DISTRACK INFORMATION

K02	LK	24829
11	BF7368308	9143

## REGIONAL DEMOGRAPHICS

Region:	South	South Atlantic
County / Population:	BROWARD	1,623,018
Population of Zip	Income / Household	Median Age
33,389	\$34,060.00	36.10

## REVIEW CHECKLIST

- Customer Profile
- Held Order
- AR Limit
- Shipped Report
- Ordered Report
- Release/Cancel Report
- Validate Order Limits
- Customer Inquiry
- SCI Repository Review
- Contact Customer

## QRA DECISION

- Release Order ☒
- Cut Order
- Increase SOM Limits
- Report Order to DEA
- QRA Site Visit
- Sales Site Visit



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8/28/2009 8:26:50 AM



# Anti-Diversion Customer Profile

**REVIEWED**

By Christopher J. Forst at 11:36 am, Sep 01, 2010

EAST

BF7368308 HOLIDAY CVS, L.L.C.

**DEA LICENSE INFORMATION**

DEA Number:	BF7368308		
Business Activity Code:	A	3	CHAIN PHARMACY
DEA Schedules:	22N 33N 4 5		
License Expiration Date:	20101231		

**CUSTOMER INFORMATION**

HOLIDAY CVS, L.L.C.		DBA: CVS/PHARMACY # 02848		
2036 E. ATLANTIC BLVD.				
POMPANO BEACH	FL	33060	9547816785	9547816785
Dominant Accounting Class:	CHAIN PHARMACY		CVS	
First Cardinal Account Created:	1/1/2001			
Visited by QRA / # of Visits / Most Recent Visit:				

**PURCHASE PROFILE***The below metrics are aggregated based on the previous 12 months sales figures*

# of Drug Families Purchased:	51	Hydrocodone	4,685
Total Rx Sales (\$):	\$1,288,049.28	Oxycodone	532,670
Control Substance (CS) Sales (\$):	\$453,764.88	Alprazolam	3,180
Rx Dosage Units Sold	1,039,275	Phentermine	500
CS Dosage Units Sold:	624,912	Carisoprodol	590
% CS Purchases	60.13%	Tramadol	2360
% AHOP CS Purchases	86.58%		
Total # of SOM Events:	2		
Most Recent SOM:	8/27/2009		

**SOM EVENT SPECIFIC INFORMATION**

Drug Family:	9143	OXYCODONE HYDROCHLORIDE
# of Events:	2	Not unreasonable end-of-month order, order released, no threshold adjustment.
Overage date:	8/31/2010	
Total Accrual:	56,120	
Monthly Limit:	53,500	
Order#:	1705800	
Item#:	3526621	

**HISTORICAL PURCHASE DATA**

Aug 09	54,200	Feb 10	31,500
Sep 09	48,480	Mar 10	33,460
Oct 09	39,740	Apr 10	36,110
Nov 09	47,200	May 10	46,050
Dec 09	55,300	Jun 10	50,510
Jan 10	35,500	Jul 10	54,620

**DISTRACK INFORMATION**

K02	LK	24829
11	BF7368308	9143

**REGIONAL DEMOGRAPHICS**

Region:	South	South Atlantic
County / Population:	BROWARD	1,623,018
Population of Zip	Income / Household	Median Age
33,389	\$34,060.00	36.10

**REVIEW CHECKLIST**

- Customer Profile
- Held Order
- AR Limit
- Shipped Report
- Ordered Report
- Release/Cancel Report
- Validate Order Limits
- Customer Inquiry
- SCI Repository Review
- Contact Customer

**QRA DECISION**

- Release Order ✓
- Cut Order
- Increase SOM Limits
- Report Order to DEA
- QRA Site Visit
- Sales Site Visit



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9/1/2010 8:04:23 AM

# Anti-Diversion Early Dialogue Profile

**REVIEWED**  
By Christopher J. Forst at 9:46 am, Sep 24, 2010

EAST

BF7368308 HOLIDAY CVS, L.L.C.

DEA LICENSE INFORMATION	
DEA Number:	BF7368308
Business Activity Code:	A 3 CHAIN PHARMACY
DEA Schedules:	22N 33N 4 5
License Expiration Date:	20101231

CUSTOMER INFORMATION	
HOLIDAY CVS, L.L.C. DBA: CVS/PHARMACY # 02848	
2036 E. ATLANTIC BLVD.	
POMPANO BEACH	FL 33060 9547816785 9547816785
Dominant Accounting Class:	CHAIN PHARMACY CVS
First Cardinal Account Created:	1/1/2001
Visited by QRA / # of Visits / Most Recent Visit:	

PURCHASE PROFILE	
The below metrics are aggregated based on the previous 12 months sales figures	
# of Drug Families Purchased:	44
Total Rx Sales (\$):	\$1,294,073.00
Control Substance (CS) Sales (\$):	\$437,359.24
Rx Dosage Units Sold	1,045,601
CS Dosage Units Sold:	618,980
% CS Purchases	59.20%
% AHOP CS Purchases	85.78%
# of SOM Events (Family)	2
Recent SOM Event (Family)	8/31/2010

Hydrocodone	5,385
Oxycodone	521,990
Alprazolam	3,080
Phentermine	500
Carisoprodol	590
Tramadol	2160

EARLY DIALOGUE INFORMATION	
Drug Family:	9143 OXYCODONE HYDROCHLORIDE
Allocated Accrual:	43,900
Threshold Limit:	53,500
% of Limit:	82
Previous Month Max:	
% Variance (Max):	

Reviewed, no change.

HISTORICAL PURCHASE DATA			
Sep 09	48,480	Mar 10	33,460
Oct 09	39,740	Apr 10	36,110
Nov 09	47,200	May 10	46,050
Dec 09	55,300	Jun 10	50,510
Jan 10	35,500	Jul 10	54,620
Feb 10	31,500	Aug 10	43,520

DISTRACK INFORMATION	
K02	LK
11	BF7368308 9143

REGIONAL DEMOGRAPHICS		
Region:	South	South Atlantic
County / Population:	BROWARD	1,623,018
Population of Zip	Income / Household	Median Age
33,389	\$34,060.00	36.10

REVIEW CHECKLIST
Customer Profile
Held Order
AR Limit
Shipped Report
Ordered Report
Release/Cancel Report
Validate Order Limits
Customer Inquiry
SCI Repository Review
Contact Customer

QRA DECISION
Increase SOM Limits
Decrease SOM Limits
QRA Site Visit
Sales Site Visit





# Anti-Diversion Customer Profile

**REVIEWED**

By Christopher J. Forst at 3:33 pm, Oct 13, 2010

EAST

BF7368308 HOLIDAY CVS, L.L.C.

## DEA LICENSE INFORMATION

DEA Number:	BF7368308		
Business Activity Code:	A	3	CHAIN PHARMACY
DEA Schedules:	22N 33N 4 5		
License Expiration Date:	20101231		

## CUSTOMER INFORMATION

HOLIDAY CVS, L.L.C.		DBA: CVS/PHARMACY # 02848		
2036 E. ATLANTIC BLVD.				
POMPANO BEACH	FL	33060	9547816785	9547816785
Dominant Accounting Class:	CHAIN PHARMACY		CVS	
First Cardinal Account Created:	1/1/2001			
Visited by QRA / # of Visits / Most Recent Visit:				

## PURCHASE PROFILE

The below metrics are aggregated based on the previous 12 months sales figures

# of Drug Families Purchased:	44	Hydrocodone	5,385
Total Rx Sales (\$):	\$1,294,073.00	Oxycodone	521,990
Control Substance (CS) Sales (\$):	\$437,359.24	Alprazolam	3,080
Rx Dosage Units Sold	1,045,601	Phentermine	500
CS Dosage Units Sold:	618,980	Carisoprodol	590
% CS Purchases	59.20%	Tramadol	2160
% AHOP CS Purchases	85.78%		
Total # of SOM Events:	3		
Most Recent SOM:	8/31/2010		

## SOM EVENT SPECIFIC INFORMATION

Drug Family:	9143	OXYCODONE HYDROCHLORIDE
# of Events:	3	Not unreasonable end-of-month order. Order released. No threshold change.
Overage date:	9/30/2010	
Total Accrual:	57,300	
Monthly Limit:	53,500	
Order#:	1959367	
Item#:	3591377	

## HISTORICAL PURCHASE DATA

Sep 09	48,480	Mar 10	33,460
Oct 09	39,740	Apr 10	36,110
Nov 09	47,200	May 10	46,050
Dec 09	55,300	Jun 10	50,510
Jan 10	35,500	Jul 10	54,620
Feb 10	31,500	Aug 10	43,520

## DISTRACK INFORMATION

K02	LK	24829
11	BF7368308	9143

## REGIONAL DEMOGRAPHICS

Region:	South	South Atlantic
County / Population:	BROWARD	1,623,018
Population of Zip	Income / Household	Median Age
33,389	\$34,060.00	36.10

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- Customer Profile
- Held Order
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- Validate Order Limits
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- Contact Customer

## QRA DECISION

- Release Order ☒
- Cut Order
- Increase SOM Limits
- Report Order to DEA
- QRA Site Visit
- Sales Site Visit



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10/1/2010 7:56:32 AM

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CAH\_MDL2804\_02364452